



EMPLOYMENT OPPORTUNITY

Family Support Worker

Job Classification: Family Support Worker – Full-Time

Competition #: 2023-21

About the Role

Reporting to the Manager, Health this position is front-line social services support to Vuntut Gwitchin citizens and families living in Old Crow.

What you bring

- Post-Secondary education in a social work or human services related field, or an equivalent combination of training and experience;
- Experience accessing and navigating community social institutions and systems;
- Experience working with children and families in an indigenous northern community is an asset;
- Class 5 Driver's License with clean driver's abstract;
- High School Diploma or equivalent; and
- Current Criminal Records Check with Vulnerable Sector Check.

Working Conditions

- Adaptable to changing work assignments.

What we offer

- A supportive and safe work environment;
- Competitive compensation will commensurate with qualifications, up to \$51.86/hr;
- Work experience in a multi-disciplinary team; and
- Equal opportunity, diverse and inclusive workplace.

Working with Vuntut Gwitchin First Nation

Our mission is to promote wellness, self-sufficiency, and prosperity in our community through cultural teachings and environmental stewardship, and by building and maintaining an accountable government that motivates, inspires, and provides opportunities for the Vuntut Gwitchin.

The competition will remain open until filled.

Please forward resume to:

Human Resources Department
Vuntut Gwitchin First Nation
P.O. Box 94
Old Crow, YT Y0B 1N0
Email: employment@vgfn.net

A complete job description is attached.

Priority will be given to citizens of the Vuntut Gwitchin First Nation.

While we appreciate all applications, only those selected for further consideration will be contacted.



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POSITION PROFILE

INTRODUCTION	
Position Title: Family Support Worker	Reports To: Manager, Health
Dept: Health & Social Services	Location: Old Crow/Whitehorse
Staff: 0	Revision Date: May 2023
PURPOSE	
<p>This position provides managerial and front-line social services support to Vuntut Gwitchin citizens and families living in Old Crow and Whitehorse and to those visiting Whitehorse.</p>	
KEY PERFORMANCE AREAS	
<ul style="list-style-type: none"> • Provides direct and personal family support, prevention, and respite/special needs services to citizens. Works with colleagues to develop and review individual care plans for clients. Contributes and exchanges information to ensure a coordinated approach with VGG and external specialists; • Responds to client inquiries and public concerns. Shares information to inform citizens and explains policies, services and options in a manner that is understandable and directly applicable to individual circumstances; • Participates in responding to critical incidents as per the Child & Family Services Act, as directed by the Manager/Director; • Participates in the development of policies and procedures pertaining to family support. Advocates and makes recommendations for service delivery that is in the best interest of citizens; • Provides a variety of services to families and children in care or at-risk including support and advocacy within the statutory requirements of the Act and policy. Identifies foster families and provides them with assistance to meet the standards to qualify as approved foster families; • Coordinates the delivery of parenting programs, drug and alcohol referrals and workshops such as Anger Management, Stress Management, etc. to encourage and promote healthy functioning of children and families; • Identifies external funding opportunities to support social service delivery and ensures reporting and requirements are met; and • Coordinates the placement of individuals, parents and/or children in crisis or at-risk circumstances at the community safe house. Manages the building to ensure it is clean and maintained, and schedules room availability based on changing needs and situations. 	

ACCOUNTABILITY & IMPACT	
<ul style="list-style-type: none"> • Ability to assess issues and concerns with a positive and solution-oriented mindset; • Ability to communicate effectively and diplomatically with co-workers, citizens, and community agencies; • Adherence to territorial legislation and standards, and VGG policy; • Citizens and children are supported, and their wellbeing is of utmost priority; • Confidence in the office and provision of services is impacted by the worker's ability to provide accurate information that is managed respectfully and confidentially; • Approaches incorporate the traditional and cultural beliefs of VGG; and • The VGG Standards of Conduct are modelled and promoted. 	
FINANCIAL CONTROL	
Annual budget under direct control of this position:	None
Other responsibilities & influences:	None
WORKING CONDITIONS	
Environment:	Work takes place in an office and during home visits. The worker responds to frequent situations that involve clients in crisis (may be called after hours). It requires confidentiality, sensitivity, cultural competence, and compassion.
Physical:	None
Hazards/equipment:	Exposed to potential stress, emotional fatigue, physical and verbal abuse, and threats from clients experiencing negative reactions, and who may be disturbed, violent and/or under the influence of various substances.
Travel:	Occasional client visits within the community, and between Old Crow and Whitehorse.
<p><i>This document is intended to describe the general nature of the position and not to be a full inventory of tasks. The incumbent will undertake a variety of work within the position's scope to align with and contribute to the organization's mission.</i></p>	

POSITION COMPETENCY PROFILE

Knowledge & Experience	<ul style="list-style-type: none">• Post-secondary education in a social work or human services related field, or an equivalent combination of training and experience;• Experience accessing and navigating community social institutions and systems; and• Experience working with children and families; in an indigenous northern community is an asset.
Behavioral Competencies	<ul style="list-style-type: none">• Client service• Respect• Communication• Self-awareness• Time management• Teamwork• Adaptability• Initiative
Conditions of Employment	<ul style="list-style-type: none">• Class 5 Driver's License• Driver abstract• First Aid• Satisfactory Criminal Record Check with vulnerable sector check